

METHOD, SYSTEM, AND PROGRAM FOR SELECTING ONE
USER TO ASSIGN A WORK ITEM IN A WORKFLOW

ABSTRACT

Provided is a method, system, and program for assigning a work item for one of a plurality of nodes in a workflow to at least one of a plurality of users capable of performing workflow related operations at the nodes. A node in a current workflow is processed, wherein a current work item is associated with the processed node. A determination is made of users capable of being assigned the current work item. For each determined user, a determination is made of a number of work items other than the current work item assigned to the user. At least one determined user is selected based on the determined number of work items assigned to the determined users. The current work item is assigned to the at least one determined user.